

A photograph of a modern building with a blue facade and a red-tiled roof. The building has large glass windows and a central entrance. The MCB logo is visible on the roof and on a sign to the right.

VACANCY

SENIOR OFFICER – OPERATIONAL RISK MANAGEMENT RISK DEPARTMENT



LOCATION: BONAIRE

JOB DESCRIPTION

Are you an analytical and proactive professional passionate about strengthening risk culture and operational resilience? As Senior Officer – Operational Risk Management, you will support the MCB Risk Department and MCB Group Risk Management through the facilitation of primary risk

management tools and methodologies. In this role, you will review business processes to identify inherent risks, perform root-cause analysis, and translate risk frameworks into practical, actionable solutions across our business lines.

MAJOR ACCOUNTABILITIES

- Coordinate and execute core operational risk management activities, including the facilitation of Risk & Control Self Assessments (RCSAs) and New Initiative Risk Assessments (NIRAs).
- Review business processes and procedures to identify potential risk areas, break points, and separation-of-duty gaps.
- Conduct root-cause investigations on operational risk events (OREs) and incidents, recommending comprehensive improvement measures to prevent recurrence.
- Perform action tracking and follow-up with business units to ensure risk mitigation measures and improvements are implemented effectively.
- Prepare clear written reports, risk advices, and presentations for management, committee, and board meetings, including the monthly RAM overview.
- Champion a strong risk mindset across the organization by modeling a common risk language during all business interactions.

QUALIFICATIONS: EDUCATION AND EXPERIENCE

- **Education:** A (post) academic (WO) degree in Business Administration, Economics, or Risk Management. Relevant certifications in financial or non-financial risk are considered an advantage.
- **Professional Experience:** Preferably at least 3 years of relevant work experience with a proven track record in Risk Management or Audit.
- **Technical Knowledge:** Sound knowledge of operational risk methodologies, internal controls, and policy design; proficiency with MS Office (Word, Excel, Outlook) and core banking/workflow applications (such as AS 400, Decision Pro, CLP, Therefore, Enact); fluency in Dutch and English, both written and verbal.

KEY COMPETENCIES

- **Critical Thinking & Analysis:** Ability to examine complex processes, delineate inherent risks, and identify underlying root causes.
- **Accuracy & Thoroughness:** High attention to detail in evaluating risk events, documentation, and reporting.
- **Communication & Persuasion:** Strong presentation and writing skills to advise stakeholders and instill a proactive risk culture.
- **Relationship-Building & Team Focus:** Collaborative approach to partnering with business units and Group Risk Management.

BESIDES THE EXCITEMENT AND THE CHALLENGE WE OFFER:

- Competitive salary and performance bonuses.
- Standard office environment and working conditions with option for hybrid working.
- Comprehensive healthcare package.
- Pension plan.
- Generous vacation.
- Talent and development opportunities.
- A vibrant workplace culture with team events and activities.

***EMBRACING THE
OPPORTUNITY TO
GROW LEADS TO
UNPARALLELED
PATHS OF
SUCCESS.***

WORKING AT MCB

At MCB, we are committed to fostering a culture of excellence, innovation, and inclusion. We believe in empowering our employees to grow professionally and personally within a supportive and dynamic environment. Our team values collaboration and diversity, and we are dedicated to making a positive impact in the communities we serve.

HOW TO APPLY

If you are passionate about this job opportunity and want to make a difference in the financial sector, we would love to hear

from you. Please submit your resume and cover letter to: recruitment@mcbbonaire.com

Note: This job vacancy is not designed to cover or contain a comprehensive list of activities, duties or responsibilities that are required of the incumbent for this position.

